Sparkasse app: Change verification process
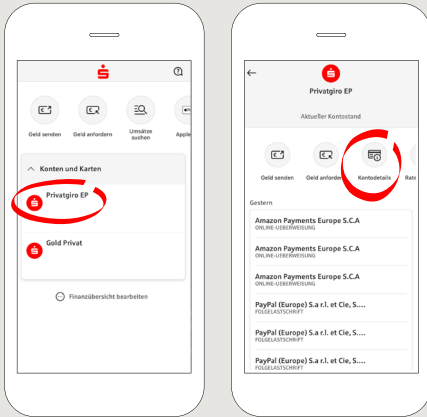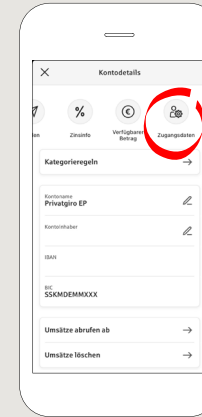
Kreissparkasse Saale-Orla

The following description applies to the operating system iOS. For other mobile operating systems, the procedure may differ slightly.

1 Start the Sparkasse app with a hint on the app symbol and enter your password. Select an account.
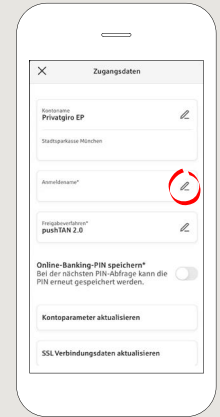
Then tap "**Konto-details**".

2 Select "**Zugangsdaten**" at the top right.

3 Click on the pencil next to "**Anmeldename**" to change the login name.
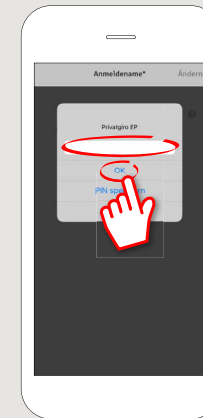
4 Select "**Weiter**" and change the login name in the next step. Enter the login name for the new procedure that you received by letter from the Sparkasse.

Tip on "**Ändern**".

4 Enter your PIN to confirm and tip „**OK**". Your login name is now changed.

Tip the X in the left upper corner to get back to your Account details.